

From: Mike Gnadt
To: Microsoft ATR
Date: 1/3/02 10:33am
Subject: Microsoft Settlement

To Whom it may concern/DOJ:

I am the owner of a small business that has been using Microsoft products for over a decade. During this period, I have found the pricing, after-sales support and user friendliness to be superior to other products that we have tried.

In addition, the availability of an extensive variety of different products and business tools that are designed to run on the Windows operating system has enabled me to be more productive at a cost that is affordable. Consequently, I have been able to reduce the cost of doing business and pass some of savings on to my employees in the form of higher salaries.

I have had a significant share of my own personal retirement funds invested in stocks like Microsoft and other related companies that rely on the business generated by Microsoft. Since the DOJ initiated the litigation with Microsoft, I have watched my retirement funds retreat to lower valuations.

It is my sincere belief that this litigation, while being extremely expensive and unproductive, it is not in the best interests of the American consumer. Additionally, the cost to the economy in general is too much to sacrifice for a litigation with such little merit. Basically, I do not believe that the Government has demonstrated that Microsoft has damaged the consumer; and, therefore, Microsoft should not be forced to divert any more financial and intellectual resources to its defense.

Very sincerely,

Myron A. Gnadt